



Promold Plastics has been in business since 1967. Throughout our history, we have maintained complete control of our ability to satisfy the expectations of our customers. We have invested millions of dollars in our business and as a result have been able to maintain U.S. based manufacturing jobs. Under our progressive, second generation leadership, we are committed to ensuring our customers' satisfaction by being flexible and responsive to their unique needs while maintaining internal quality standards throughout our entire organization.

We have done injection molding for the medical device industry for more than 30 years. Due to our years of experience with intense quality management in this highly regulated industry, we have been able to develop a quality management system broad enough to meet or exceed our customers' expectation in many different industries, yet scalable to the size of our business.

After multiple, flawless registrar audits to the ISO 13485 medical device standard, Promold Plastics has decided to take a more contemporary approach to quality by breaking down the walls of departments and making quality a part of our culture rather than a department. We have accomplished this without sacrificing the integrity of our quality system, and we are still able to comply with most of the industry standards that directly impact our customers. We invite you at any time to examine our business operations and culture at all levels in our organization to see for yourself.

We are committed to serving our customers by providing them with the most cost effective solution in a timely manner without sacrificing their quality requirements. However we do understand that supply chain management plays a vital role in your business and you must do your due diligence to ensure that the benefits of doing business with us far outweigh any risks. We believe that this starts with effective communication at the top executive level and because of this I am committed to making myself readily available for all existing and potential customers to discuss any concerns they may have concerning our ability to meet their quality expectations. Customers that take advantage of this opportunity can be assured that our ability to meet their expectations does not get lost in reams of compliance surveys and documentation.

Respectfully Submitted,

N. Richard Puglielli  
President  
Promold Plastics

91 Main Street, Portland, CT 06480  
Tel: (860) 342-5550 Fax: (860) 342-5563  
[www.promoldplastics.com](http://www.promoldplastics.com)